

# RASEEN NAVEETH

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## PROFESSIONAL SUMMARY

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IT Support and Networking professional with hands-on experience supporting Windows, macOS, and Linux systems. Skilled in troubleshooting hardware and software issues, configuring LAN/WAN networks, and assisting users with system and connectivity problems. Practical exposure to Active Directory environments, Microsoft 365 administration, SIEM tools (Splunk, ELK), and network security concepts. Experienced in freelance IT support, SOHO network deployment, and technical troubleshooting. Seeking an IT Support / Service Desk / Network Support role to contribute technical skills while growing within enterprise IT environments.

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## TECHNICAL SKILLS

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**Operating Systems:** Windows 10/11, Linux (Kali, Ubuntu), macOS

**Networking:** LAN/WAN configuration, Router & Switch setup, VLAN basics, NAT, Cisco Packet Tracer, Wi-Fi troubleshooting

**IT Support:** Active Directory basics, password resets, user account management, OS installation, hardware diagnostics, software troubleshooting, system configuration

**Microsoft 365:** Outlook, Teams, OneDrive, SharePoint basics, user administration

**Security & Monitoring:** Splunk, ELK Stack, Sysmon, network logging, basic threat monitoring

**Remote Support Tools:** Remote Desktop (RDP), TeamViewer, AnyDesk

**Programming & Scripting:** Python, Bash, C, C++

**Databases:** MySQL, MongoDB

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## EXPERIENCE

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### Freelance IT Support Technician

Self-Employed

Ongoing

- Configured SOHO networks including routers, switches, and wireless access points.
- Diagnosed and resolved hardware and software issues for multiple clients.
- Installed operating systems, configured applications, and optimized system performance.
- Provided user support and guidance on device usage, Microsoft 365, and network connectivity.
- Performed basic network monitoring, security checks, and user account management.

### Technical Team Member

OWASP Student Chapter - Sathyabama University

Jul 2023 - Present

- Supported technical setup for cybersecurity workshops, hackathons, and CTF events.
- Troubleshoot networking and software issues during live events under time pressure.
- Assisted in configuring systems and managing event infrastructure end-to-end.
- Contributed to security awareness initiatives and delivered technical workshops to peers.

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## RESEARCH & PROJECT WORK

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### Active Directory Honeypot Detection System (ShadowNet)

- Built a deceptive Active Directory honeypot to detect and profile attacker behaviour in enterprise environments.
- Integrated Sysmon telemetry with Splunk Enterprise — achieved sub-3-second detection latency with zero false positives.
- Simulated attacks including Kerberoasting, brute force, and lateral movement for comprehensive intrusion analysis.
- Delivered complete attacker intent visibility through SIEM-driven behavioural monitoring and log correlation.

## EDUCATION

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### **B.E. Computer Science & Engineering** (Cybersecurity Specialization)

Sathyabama Institute of Science and Technology, Chennai · CGPA: 7.9

2022 - 2026

## CERTIFICATIONS

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✓ NPTEL – System and Usable Security

✓ NPTEL – Cyber Security Essentials

✓ TryHackMe – PreSecurity Path

✓ TryHackMe – SOC Level 1

## ACHIEVEMENTS

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★ Smart India Hackathon 2024 Finalist – IIT Jammu

★ IEEE Research Publication – ICSSS 2025, IEEE Xplore

## ADDITIONAL INFORMATION

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**Location:** Dubai, UAE **Nationality:** Indian **Visa:** Valid UAE Residence Visa (Until Oct 2026) **Languages:** English, Tamil, Hindi, Malayalam